

Important Product Safety Notice

This Product Safety Notice is directed to the owners, distributors, dealers, and service providers of ProTeam GoFree® batteries (107320 and 107405) with Serial Numbers beginning with “12,” “13,” “14,” and “15.”

ISSUE: GoFree Lithium Ion batteries can overheat and result in a potential fire hazard.

ACTION: Immediately check the Serial Number label of your GoFree batteries to determine if they are affected. The Serial Number label is located on the back of the battery, as shown below in Figures 1 and 2.

If the Serial Number of your battery begins with “12,” “13,” “14,” or “15,” **you should stop charging and/or using your GoFree battery immediately.**

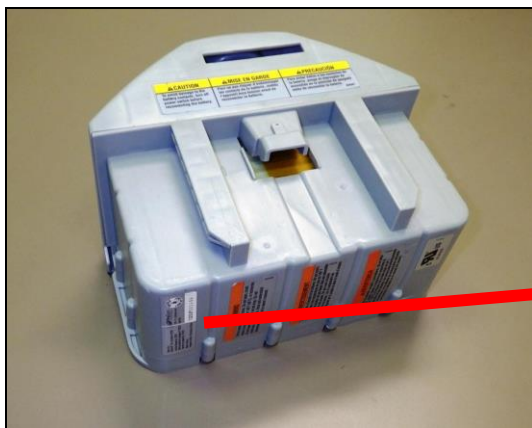


Figure 1. Location of Battery's Serial Number label.



Figure 2. Serial Number is printed in the white portion of the label.

NEXT STEPS: ProTeam has identified the possibility of manufacturing anomalies in the production of its GoFree batteries. Under certain circumstances, such as recharging the batteries, these anomalies can lead to overheating of the batteries and may also present the possibility of fire.

ProTeam is aggressively investigating these issues and is pursuing a number of options to address the performance of its batteries and expects to have further information for its customers soon. In the meantime, ProTeam instructs its customers to avoid further use (including charging) of its GoFree batteries. We will provide a follow-up communication within the next 15 business days.

If you have immediate questions or want to review your options, please contact ProTeam's Customer Service department at 1-866-888-2168 or at customerservice.proteam@emerson.com. If the GoFree battery is no longer in your possession, please forward a copy of this Safety Notice to the owner of record, or provide us the contact information so we can forward the notice to them. If the GoFree vacuum is no longer in service and has been discarded, please let us know for our records.