



March 15, 2016

Dear ProTeam Distributor or Customer:

Attached is an Important Product Safety Notice regarding certain ProTeam GoFree® Pro and GoFree Flex Pro batteries – SKU numbers 107320 and 107405 – that are sold individually or as part of the GoFree Pro and GoFree Flex Pro vacuum systems. It has been determined that a potential safety issue exists with these GoFree batteries, due to lithium cell manufacturing anomalies, resulting in a potential fire hazard.

If the Serial Number of your battery begins with “12,” “13,” “14” or “15,” **you should stop charging and/or using your GoFree battery immediately.** We are continuing our analysis and research into these anomalies and will provide a follow-up communication within the next 15 business days.

This letter and Product Safety Notice are being sent to all ProTeam Distributors, Dealers, Service Providers, registered owners and known users who purchased GoFree vacuums and batteries since the product launch in 2013.

If you have immediate questions or want to review your options, please contact ProTeam’s Customer Service department at customerservice.proteam@emerson.com, toll-free at 1-866-888-2168, or via fax at 1-800-844-4995.

We appreciate your help and support in this important effort.

Regards,

ProTeam Customer Service