WARRANTY FOR MACHINES PURCHASED AFTER 1-1-2011. FOR WARRANTY INFORMATION ON MACHINES PURCHASED PRIOR TO 1-1-2011, SCROLL TO BOTTOM.



NEW MACHINE WARRANTY

FOR MACHINES PURCHASED AFTER 1-1-2011

MACHINE	Metal Castings	Injection Molded Parts	Roto-molded Polyethylene	Motors & Gear Boxes	Vacuum Motors	Wear Items*	Labor*	Warranty Travel Time?*
FANG18C	5 Years	N/A	12 Years	5 Years	5 Years	1 Year	5 Years	N/A
FANG 20/20T/20HD	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	3 Years
FANG 26T/28T/32T	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	3 Years
DRAGON DR2000DC	5 Years	5 Years	N/A	5 Years	N/A	1 Year	5 Years	N/A
VENOM VN1715, VN2015, VN20DS, VN1500	5 Years	5 Years	N/A	5 Years	N/A	1 Year	5 Years	N/A
SHOVELNOSE SN18WD	N/A	5 Years	12 Years	N/A	5 Years	1 Year	5 Years	N/A
WHIPTAIL WT3SPD	N/A	5 Years	N/A	5 Years	N/A	1 Year	5 Years	N/A
SLIDER SL1610SE, SL10BOX	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	N/A
BARRACUDA 2600	5 Years	5 Years	12 Years	5 Years	5 Years	1 Year	5 Years	N/A
WOLF130 SPOTTER	5 Years	5 Years	N/A	5 Years	5 Years	1 Year	5 Years	N/A

BATTERY WARRANTIES FOR FANG AUTOMATIC SCRUBBERS						
MONTHS SINCE PURCHASE	0-12 Mo.	13-24 Mo.	25-36 Mo.			
CREDIT PERCENTAGE	100%	66%	33%			

^{*} Warranty as described above is only for machines purchased after 1-1-2011

Business Is Fun Again!

JANUARY, 2011

^{*} Warranty periods are for repairs due to manufactures defect only. Negligence and abuse is not covered under warranty.

^{*} Warranty labor & travel is reimbursed to Viper authorized distributors only & at reasonable bench rates.

^{*} Squeegee blades, brushes, and gaskets not included in "wear item" warranty.

^{*} Wear items are not covered in "warranty travel time".



WARRANTY INFORMATION

FOR MACHINES PURCHASED PRIOR TO 1-1-2011

MACHINE	Metal Castings	Injection Molded Parts	Roto-molded Polyethylene	Motors & Gear Boxes	Vacuum Motors	Wear Items *	Labor *	Warranty Travel Time?*
FANG18C	5 Years	N/A	12 Years	3 Years	3 years	1 Year	2 Years	N/A
FANG 20/20T/20HD	5 Years	3 Years	12 Years	3 Years	3 years	1 Year	2 Years	2 Years
FANG 24T/26T/28T	5 Years	3 Years	12 Years	3 Years	3 years	1 Year	2 Years	2 Years
FANG 32T	5 Years	3 Years	12 Years	3 Years	3 years	1 Year	2 Years	2 Years
DR17125, DR17175, DR20125, DR20175, DR1500H, DR2000DC	5 Years	3 Years	N/A	5 Years	N/A	1 Year	2 Years	N/A
VN1720P, VN1715, VN2015, VN20DS, VN1500	5 Years	3 Years	N/A	5 Years	N/A	1 Year	2 Years	N/A
VN1700	5 Years	N/A	N/A	1 Year	N/A	1 Year	2 Years	N/A
SHOVELNOSE WET & DRY	N/A	3 Years	12 Years	N/A	3 years	1 Year	2 Years	N/A
WHIPTAIL BLOWER	N/A	3 Years	N/A	5 Years	N/A	1 Year	2 Years	N/A
SLIDER EXTRACTORS	5 Years	3 Years	12 Years	3 Years	3 years	1 Year	2 Years	N/A
BARRACUDA 2600	5 Years	3 Years	12 Years	3 Years	3 years	1 Year	2 Years	N/A
MAMBA CANISTER VAC	N/A	3 Years	N/A	N/A	1 Year	1 Year	2 Years	N/A
WOLF 130 SPOTTER	5 Years	3 Years	N/A	1 Year	1 Year	1 Year	2 Years	N/A
AN17SC STONE MACHINE	5 Years	N/A	N/A	3 Years	N/A	1 Year	2 Years	N/A
HIPVAC	N/A	3 Years	3 Years	3 Years	3 years	1 Year	1 Year	N/A
RELIAVAC	1 Year	1 Year	N/A	1 Year	N/A	1 Year	1 Year	N/A

BATTERY WARRANTIES FOR FANG AUTOMATIC SCRUBBERS						
MONTHS SINCE PURCHASE	0-12 MO.	13-24 MO.	25-36 MO.			
CREDIT PERCENTAGE	100%	66%	33%			

^{*} Warranty labor & travel is reimbursed to Viper authorized distributors only & at reasonable bench rates.



^{*} Squeegee blades, brushes and gaskets not included in "wear item" warranty.

^{*} Warranty periods are for repairs due to manufactures defect only. Negligence and abuse is not covered under warranty.

^{*} Wear items are not covered in "warranty travel time".